

# **Job Description**

# **Partnerships Manager**

Location: 446 Fulham Road, London SW6 1DT

Responsible to: Head of Fundraising

Responsible for: Fundraising Officer

### Job purpose

To work closely with the Head of Fundraising to increase the levels of Corporate and institutional support for Stoll, maintain relationships with company supporters and other relationships needing a regular interface.

### **Key Responsibilities**

- Working closely with the Head of Fundraising relationships with current corporate and other institutional partners
- Research and develop new corporate and institutional partnerships that align strongly with the Stoll brand
- To develop and write fundraising proposals to Corporate Partners
- To develop professional solicitation proposals and undertake presentations at senior level
- To manage relationships with Corporates and other organisations before, during, and after receipt of funds and maintain a high level of supporter care
- Look at Corporate sponsorship opportunities to support events, projects and publications
- To research and make written applications to Corporate Foundations to fund Stoll projects
- Responsibility for developing and expanding the Corporate Supporters Programme (CSP)
- Design and implement a range of activities for fundraising and awareness raising with a range of stakeholders.
- Ensure consistent messaging throughout the organisation and to partners

- Assist with the development of a corporate and stakeholder fundraising strategy and event calendar
- Ensuring that effective and consistent communications and appeals go out to individual supporters of Stoll
- Ensuring that our community fundraising activity, including sponsored events, work with schools and faith organisations and collections are carried out effectively.
- To support the planning and delivery of any larger scale community fundraising Stoll may undertake.
- Ensuring that the administration of all Stoll activity is carried out effectively through the Fundraising Administrator

#### Working in a team and with others

- Contribute positively to working in a team and across Stoll to deliver quality fundraising practice.
- Maximise own personal development by positively contributing to induction, supervision, training, appraisal and team meetings.
- Act in a professional manner whilst on duty and when representing Stoll.
- Contribute to the smooth running of major fundraising events by working with Fundraising and Communications department colleagues

#### **Financial Control**

- Work within established budgets and maintain accurate financial records.
- Adhere to Stoll's financial policies and procedures.

#### IT, record keeping, data management

- Ensure donor files and other written documents are accurate, kept up to date and regularly reviewed and staff file checks are carried out on a regular basis.
- Maintain confidentiality of records and information relating to donors, beneficiaries and staff in accordance with Stoll's Confidentiality Policy and Data Protection Policy.

### **Quality and regulatory compliance**

- Understand and work within the frameworks of the Institute of Fundraising and the Fundraising Standards Board and legislation relating to this area of work.
- Understand and work within the legal framework in which Stoll provides housing and support to beneficiaries.

#### **Health and Safety**

 Work in accordance with Stoll's Health and Safety policy and legislative requirements for health and safety and report any accidents or potential accidents and near misses.

# **Equality and diversity**

 Manage and maintain working practices in accordance with the principles and practice of equality and diversity, taking account individual needs and requirements

### Other

• Carry out any other duties as required by the Head of Fundraising

# **Person Specification**

# **Partnerships Manager**

- Have experience of effective fundraising activity with companies other institutions
- Account management and business development experience
- Have the ability to manage a diverse range of relationships effectively and productively
- Be an effective communicator and able to adapt messaging to range of different audiences
- The ability to ask for and secure significant sums of money
- Experience of developing good fundraising communication materials to support corporate audiences
- Experience of line management
- Ability to work as part of a team

### Skills and Knowledge

- Experience of planning and implementing events for the corporate sector
- Experience/knowledge of the issues facing the ex-Service community, especially those Veterans with support needs
- Experience of using a contacts relationship database
- Demonstrable passion for Stoll and the veterans' sector
- An entrepreneurial approach to fundraising
- Degree or relevant professional experience and/qualification or equivalent experience in fundraising
- Evidence of continual professional development

### **Core Competencies**

## **Customer focus**

- A passion to support vulnerable Veterans
- Understands the challenges faced by ex-Service men and women
- Provides excellent service delivery to both internal and external customers, responding promptly and effectively at all times

#### Communication

- Communicates information clearly and concisely, both orally and in writing, with a wide range of audiences both formal and informal
- Informs colleagues of successes, challenges and developments

## **Team working**

- Works well with Colleagues, Trustees, Residents and external stakeholders
- Applies the spirit of "mucking in", helping colleagues when needed

#### **Support of Equality and Diversity**

- Treats all people with respect
- Upholds Stoll's equality and diversity standards and promotes individuality, equality and community at all times

### **Delivers a High Quality of Work**

- Produces accurate, thorough, and professional work
- Plans and manages own work load, working flexibly to meet changing work priorities and demands
- Maintains excellent timekeeping standards, managing appointments and meetings effectively and planning well in advance
- Delivers tasks set through planning and supervision
- Takes responsibility for own work, including errors
- Utilises Stoll IT systems to manage emails, calendars and data effectively

### **Commitment to Health & Safety**

- Understands how to work safely
- Understands how to respond to a safeguarding incident and reacts accordingly
- Manages their own health and wellbeing, recognising when to ask for extra support

### **Management & Leadership Competencies**

#### Leadership

- Inspires others, developing and sustaining motivation and pride in our work
- Delegates work appropriately and looks to empower colleagues at given opportunities
- Communicates effectively in a manner which involves colleagues
- Follows policy and procedures and encourages others to do so

### **Managing Performance**

- Sets and reviews clear, challenging and achievable objectives with both teams and individuals
- Recognises areas of concern and identifies and delivers solutions
- Applies Stoll's HR Policies & Procedures effectively

# **Managing Resources**

- Identifies needed resources and contributes to the process of trying to secure them
- Manages costs and resources effectively

# **Managing Change & Quality**

• Leads the process of planning change and new projects in a manner which is clear and accessible – and follows those plans

I have read this job description and person specification; I have discussed it with my line manager and understand the requirements of the role.
Name:
Signature:
Date: