

## **JOB SUMMARY AND PERSON SPECIFICATION**

Job Title: Psychological Wellbeing Practitioner, Hidden Wounds (equivalent to NHS Band 5)

Reports to: Regional Psychological Wellbeing Manager

Based at: PHRC

Job Purpose	Delivery of low intensity CBT, with additional responsibilities that may include provision of case management supervision and clinical skills
Main Responsibilities	<ul> <li>Support a full caseload of people requiring low-intensity CBT within the Step 2 Hidden Wounds' service, in a safe, effective and efficient manner,</li> <li>Collect outcome data to support service evaluation</li> </ul>
Essential Qualifications:	Post Graduate Certificate in Evidence-Based Psychological Therapies (PWP core training)
Essential Knowledge, Skills & Experience	<ul> <li>Clinical monitoring, assessment, and risk management skills</li> <li>Excellent interpersonal skills</li> <li>Excellent communication skills (clarity and confidence in face-to-face, telephone and written communication) with people from a range of backgrounds (e.g. Veterans and their families, general public, other health care providers)</li> <li>Good evidence of organisational skills with respect to monitoring of data integrity and project management</li> <li>Computing skills sufficient to use an internet platform, download data, or respond on-line.</li> <li>Experience at using guided self-help interventions</li> <li>Experience of conducting risk assessments and understanding of health and safety legislation</li> <li>Excellent skills in supporting patients using low intensity CBT over the telephone</li> <li>Experience relevant to working with clinical populations</li> </ul>



## Desirable Knowledge, Skills & Experience

- BA/BSc Psychology
- Successfully completed a PWP training programme/undertaken CPD in competencies associated with advanced PWP such as supervision, leadership, service evaluation or enhanced clinical competencies with specific patient groups.
- Project management skills
- Knowledge and understanding concerning the major difficulties facing Military personnel or Veterans and their families
- Knowledge and skills in using patient management systems
- Previous experience of working in the charitable sector
- Experience of being involved in service development
- Experience of successful working using low-intensity CBT with Military personnel or Veterans and their families
- Experience of working collaboratively with physical rehabilitation professionals
- Experience of providing case-management supervision to PWPs
- Experience of providing clinical skills supervision to PWPs
- Experience of providing leadership to other PWPs
- Experience of delivering training within a group setting

## Key Competencies & Behaviours

- Confident and polite manner
- Ability to build rapport quickly and to understand needs and expectations
- Positive, empathetic, patient, polite and friendly manner
- Ability to remain calm under pressure
- Displays the highest levels of integrity, confidentiality and commitment
- Respond quickly to changing demands and demonstrate strong skills in prioritisation and time management
- Work within a range of environments and working cultures, adapting personal style accordingly
- Lead and drive work forward with minimal direction
- Analyse information quickly and communicate in a concise and articulate manner
- Well organised with the ability to prioritise
- Attention to detail in all aspects of work
- Demonstrates an ability to work as part of a team and be a flexible team player
- Demonstrates self-motivation
- Flexible re. hours of work