

Care provision within the Cobseo Care Cluster

This directory lists the care services available specifically for the ex-Service community. This includes residential, nursing and dementia care homes, as well as respite care and support for carers. It is posted on the Cobseo Care Cluster website and was last updated in November 2021.

Potential users of these services should contact providers directly for up-to-date details on eligibility, availability and costs. Please click the left-hand column for a direct link to the relevant website. Please click the right-hand link for more information within this document:

<u>Blind Veterans UK</u>	<u>Blind Veterans UK Centre Brighton</u>
<u>Broughton House Veteran Care Village</u>	Broughton House
<u>Care for Veterans</u>	<u>Gifford House</u>
<u>Erskine</u>	<u>Erskine Homes:</u> <ul style="list-style-type: none"> • The Erskine Home • Erskine Edinburgh Home • Erskine Park Home • Erskine Glasgow Home
<u>Iford Park Polish Home</u>	<u>Iford Park Polish Home</u>
<u>The Royal British Legion – care homes</u>	<u>RBL Homes:</u> <ul style="list-style-type: none"> • Dunkirk Memorial House, Taunton (Somerset) • Galanos House, Southam (Warwickshire) • Halsey House, Cromer (Norfolk) • Lister House, Ripon (North Yorkshire) • Mais House, Bexhill-on-Sea (Sussex) • Maurice House, Broadstairs (Kent)
<u>The Royal British Legion</u>	<u>Admiral Nursing</u>
<u>RBLI</u>	<u>Gavin Astor House</u>
<u>Royal Hospital Chelsea</u>	<u>Margaret Thatcher Infirmary, Royal Hospital Chelsea</u>
<u>Royal Star & Garter</u>	<u>Royal Star & Garter – High Wycombe</u>
<u>Royal Star & Garter</u>	<u>Royal Star & Garter - Surbiton</u>
<u>Royal Star & Garter</u>	<u>Royal Star & Garter - Solihull</u>
<u>Royal Naval Benevolent Trust</u>	<u>Pembroke House</u>
<u>Royal Naval Benevolent Trust</u>	<u>Admiral Jellicoe House – Opening Spring 2022</u>



Rebuilding
lives after
sight loss

Name of service	Blind Veterans UK Centre Brighton
Type of service	Respite stays (nursing and residential) Short Break and Holidays
Name of charity	Blind Veterans UK
Address	Greenways Ovingdean East Sussex
Postcode	BN2 7BS
Contact email	info@blindveterans.org.uk
Contact telephone	01273 307811
Website	www.blindveterans.org.uk
Admission requirements	Our care services are accessible to blind veterans who: <ol style="list-style-type: none"> 1. Have sustained other illnesses and disabilities alongside their blindness 2. Don't have family help to stay self-sufficient at home 3. Will benefit from a temporary stay to recover from an illness, or give their full-time carers a break 4. Need support during their old age
Summary	Our Brighton centre has all the facilities our blind veteran's needs, including an IT suite, art and craft workshop, a chaplaincy service, gym, swimming pool, and other sports and recreation facilities. We offer independent holiday breaks, training and themed weeks for our members as well as nursing and residential care for respite stays. We are registered with the Care Quality Commission (CQC).

BROUGHTON HOUSE VETERAN CARE VILLAGE

— 1916 ONWARDS —
WE CARE FOR THOSE WHO SERVED US

Name of service	Broughton House
Type of service	Nursing Care Residential Care Respite Care Dementia Care
Name of charity	Broughton House Veteran Care Village
Address	Broughton House Park Lane Salford
Postcode	M7 4JD
Contact email	info@broughtonhouse.com
Contact telephone	0161 740 2737
Website	https://www.broughtonhouse.com/
Admission requirements	We provide accommodation, care and support for ex-service men and women who have served in the British Armed Forces or the Merchant Navy, and their spouse or civil partner. This includes members of the Reserve Forces and those conscripted for National Service.
Summary	Broughton House Veteran Care Village is the only dedicated veteran care home in the North West of England providing residential, nursing, respite and dementia care. We offer a variety of different services to meet a wide range of needs for our veterans. This includes, physiotherapy, chiropody, specialist gym equipment, person-centred medical care and counselling and welfare support.



Name	Care for Veterans
Type of service	Residential / Nursing / Rehabilitation / Long-term and respite care
Address	Gifford House Boundary Road Worthing West Sussex
Postcode	BN11 4LJ
Contact email	ceo@careforveterans.org.uk
Contact telephone	01903 213458
Website	www.careforveterans.org.uk
Admission requirements	Our facilities are available to all ex-Service personnel, including those with physical disabilities, and their families.
Summary	Care for Veterans (formerly The Queen Alexandra Hospital Home) provides residential nursing care, rehabilitation, respite and end-of-life care to ex-Service personnel, including those with physical disabilities, and their families. Our rehabilitation services include physiotherapy, occupational therapy, speech and language therapy, a wellbeing hub for activities and a chaplaincy service.



Name of service	<p>The Erskine Home Erskine Edinburgh Home Erskine Park Home Erskine Glasgow Home</p> <p>For more information and contact details for each home, please follow the above links.</p>
Type of service	<p>Nursing Care Residential Care Dementia Care Young Physically Disabled</p>
Name of charity	Erskine Hospital
Address	Bishopton Renfrewshire
Postcode	PA7 5PU
Contact email	Moving_in@erskine.org.uk
Contact telephone	0141 814 4538
Website	www.erskine.org.uk/get-support/our-care-homes/
Admission requirements	<ul style="list-style-type: none"> • The following people are eligible to apply for Erskine Care. • Personnel who have served either as a Regular or on National Service in the Royal Navy, Royal Marines, Army or Royal Air Force. • This includes volunteers and regular reserves. • Ex-members of the Merchant Marine who were deployed on active service. • Members of the Royal Fleet Auxiliary. • Members of the Home Guard. • The current spouse of those listed above. • The widow/widower of any of the above, unless the spouse has remarried.
Summary	<p>Erskine care for nearly 1,000 residents each year in our four homes across Scotland; our care homes provide Veterans with the companionship of like-minded people. Erskine's strength lies in the very special blend of dedicated care, compassion and understanding we offer to residents and their families. Our person-centred care is tailored to the needs of each individual veteran. All bedrooms open to a general living space with dining areas and are fully accessible with en-suite facilities. The dedicated activities team provide social activities, entertainment and organise day or evening trips which are of huge importance to resident's health and wellbeing.</p>



Name	Iford Park Polish Home
Type of service	Residential / Nursing / Dementia / Respite
Name of charity	N/A
Address	Iford Park Polish Home, Stover, Newton Abbot, Devon.
Postcode	TQ12 6QH
Contact email	Clare.thomas@spva.gsi.gov.uk
Contact telephone	01626 353961
Website	https://www.gov.uk/government/organisations/veterans-uk
Admission requirements	To meet the requirements of the Polish Resettlement Act 1947.
Summary	Iford Park Polish Home is a residential and nursing home for people who fought with the allied forces under British Command or were displaced from Poland due to circumstances attributable to WW11. Spouses of these categories are also eligible. Sheltered accommodation is also provided.



Name	<p>The Royal British Legion – Care Homes</p> <ul style="list-style-type: none"> • Dunkirk Memorial House, Taunton (Somerset) • Galanos House, Southam (Warwickshire) • Halsey House, Cromer (Norfolk) • Lister House, Ripon (North Yorkshire) • Mais House, Bexhill-on-Sea (Sussex) • Maurice House, Broadstairs (Kent) <p>For more information and direct contact details for individual homes, please click the above links.</p>
Type of service	Residential / Nursing / Dementia / Long-term and respite care
Name of charity	The Royal British Legion
Address	Haig House, 199 Borough High Street London
Postcode	SE1 1AA
Contact email	CareServicesAdmin@britishlegion.org.uk
Contact telephone	0808 802 8080
Website	www.britishlegion.org.uk/get-support/care-and-independent-living/our-care-homes
Admission requirements	RBL Care Homes provide short and long-term care for veterans and their dependents.
Summary	<p>Our homes, including five with specialist dementia care, are designed to be a home from home for our residents and visitors.</p> <p>We have created warm and welcoming atmospheres, with spacious rooms, beautiful outdoor spaces and relaxing lounge areas.</p> <p>As care homes designed for veterans and their families, there is also a unique camaraderie and our residents often establish strong friendships and bond over their shared experiences.</p>



Name	The Royal British Legion – Admiral Nursing
Type of service	Residential / Nursing / Dementia / Long-term and respite care
Name of charity	The Royal British Legion
Address	Haig House, 199 Borough High Street London
Postcode	SE1 1AA
Contact email	ANsupport@britishlegion.org.uk
Contact telephone	0808 802 8080
Website	The Royal British Legion
Admission requirements	Our Admiral Nurses support serving and ex-serving personnel and their families – this can either be the person with dementia or their carer.
Summary	The service works in partnership with Dementia UK to provide Admiral Nurses – a specialist service helping the Armed Forces community and their families living with dementia. Our nurses are currently operating in Lancashire, the West Midlands, Hampshire, Somerset, South Wales, Leeds, Bradford and the city of Liverpool. In addition, a telephone service is now available to support carers across the UK and overseas.



Name	Gavin Astor House
Type of service	Specialist nursing care, respite care
Name of charity	RBLI
Address	Gavin Astor House, Royal British Legion Industries Village, Aylesford
Postcode	ME20 7NF
Contact email	gGavinAstorHouse@rbli.co.uk
Contact telephone	01622 791056
Website	https://gavinastorhouse.co.uk/
Admission requirements	Gavin Astor House is open to anyone and you don't need to have a connection with the Armed Forces. Our residents come from a variety of backgrounds, many of whom choose to live in our village to enjoy our unique, vibrant and safe community
Summary	<p>Set amidst landscaped gardens on the Royal British Legion Industries Village near Aylesford in Kent, Gavin Astor House is a residential nursing facility with a difference.</p> <p>50 single private rooms with en-suite bathrooms, means residents are able to access 24-hour care with privacy and dignity in a home-from-home environment.</p> <p>In addition, communal dining and living areas means there is always someone for residents to talk to or an activity to get involved in.</p>



Name	Margaret Thatcher Infirmary, Royal Hospital Chelsea
Type of service	Nursing / Dementia
Name of charity	Royal Hospital Chelsea
Address	Royal Hospital Road, Chelsea, London
Postcode	SW34SR
Contact email	Susan.williams@chelsea-pensioners.org.uk
Contact telephone	0207 8815429
Website	www.chelsea-pensioners.co.uk
Admission requirements	To be eligible for admission as a Chelsea Pensioner, a candidate must be a former non-commissioned officer or soldier of the British Army.
Summary	The Royal Hospital Chelsea is the home of the iconic Chelsea Pensioners, retired soldiers of the British Army. On admission they live independently in our Long wards and when required move into the nursing home and we have a domiciliary service to support those with personal care.



Name	Royal Star & Garter – High Wycombe
Type of service	Care for veterans and their partners living with disability and dementia. Includes: residential, short break (respite) and day care as well as younger veterans
Name of charity	Royal Star & Garter
Address	Hughenden Avenue, High Wycombe
Postcode	HP13 5GG
Contact email	hw.enquiries@starandgarter.org
Contact telephone	01494 326411
Website	http://starandgarter.org/our-homes-and-care/high-wycombe/
Admission requirements	Veterans of Her Majesty's Armed Forces and their partners who live with disability or dementia. This includes ex-Service people who have served with the Reserve Forces or on National Service. Their injury or illness need not have been caused through active service.
Summary	Royal Star & Garter provides loving, compassionate care to veterans and their partners living with disability or dementia. They provide specialist nursing and dementia care at their Homes in Solihull, Surbiton and High Wycombe. This includes day care, respite and care for younger veterans with significant needs. In 2021, they will launch a new outreach service providing their support to veterans in the local community.



Name	Royal Star & Garter - Surbiton
Type of service	Care for veterans and their partners living with disability and dementia. Includes: residential, short break (respite) and day care as well as younger veterans
Name of charity	Royal Star & Garter
Address	Upper Brighton Road, Surbiton Surrey
Postcode	KT6 6JY
Contact email	surbiton.enquiries@starandgarter.org
Contact telephone	020 8339 5100
Website	http://starandgarter.org/our-homes-and-care/surbiton/
Admission requirements)	Veterans of Her Majesty's Armed Forces and their partners who live with disability or dementia. This includes ex-Service people who have served with the Reserve Forces or on National Service. Their injury or illness resulting in disability need not have been caused through active service.
Summary	Royal Star & Garter provides loving, compassionate care to veterans and their partners living with disability or dementia. They provide specialist nursing and dementia care at their Homes in Solihull, Surbiton and High Wycombe. This includes day care, respite and care for younger veterans with significant needs. In 2021, they will launch a new outreach service providing their support to veterans in the local community.



Name	Royal Star & Garter - Solihull
Type of service	Care for veterans and their partners living with disability and dementia. Includes: residential, short break (respite) and day care as well as younger veterans
Name of charity	Royal Star & Garter
Address	Tudor Coppice, Solihull
Postcode	B91 3DE
Contact email	solihull.enquiries@starandgarter.org
Contact telephone	0121 711 6330
Website	http://starandgarter.org/our-homes-and-care/solihull/
Admission requirements	Veterans of Her Majesty's Armed Forces and their partners who live with disability or dementia. This includes ex-Service people who have served with the Reserve Forces or on National Service. Their injury or illness need not have been caused through active service.
Summary	Royal Star & Garter provides loving, compassionate care to veterans and their partners living with disability or dementia. They provide specialist nursing and dementia care at their Homes in Solihull, Surbiton and High Wycombe. This includes day care, respite and care for younger veterans with significant needs. In 2021, they will launch a new outreach service providing their support to veterans in the local community.



Name	Pembroke House
Type of service	Residential / Nursing / Respite
Name of charity	Royal Naval Benevolent Trust
Address	Pembroke House, 11 Oxford Road, Gillingham, Kent
Postcode	ME7 4BS
Contact email	enquiries@pembrokehouse-rnbt.org.uk
Contact telephone	01634 852431
Website	http://www.rnbt.org.uk/pembroke-house/
Admission requirements	Priority is given to those who have served as Warrant Officers or below in the Royal Navy or Royal Marines and their wives, husbands, widow(er) or civil partners. This includes service with the Royal Naval Reserves or through National Service. Depending on availability of rooms, consideration may also be given to applicants from other Services.
Summary	RNBT provides bespoke compassionate care for naval veterans, dependents and their families. Pembroke House, set in beautiful grounds, is a 55 bedded home supporting respite, residential and nursing care. In early 2023 Pembroke House will be launching its day services.



Name	Admiral Jellicoe House Opening Spring 2022
Type of service	Residential / Nursing / Respite / specialist dementia care
Name of charity	Royal Naval Benevolent Trust
Address	Locksway Road, Portsmouth PO4 8LU <i>(Until opening please address correspondence to: RNBT, Castaway House, 311 Twyford Avenue, Portsmouth PO2 8RN)</i>
Postcode	PO4 8LU
Contact email	ajh@rnbt.org.uk
Contact telephone	02392 000996
Website	https://www.rnbt.org.uk/ajh/
Admission requirements	Those who have served as Warrant Officers or below in the Royal Navy or Royal Marines and their wives, husbands, widow(er) or civil partners. This includes service with the Royal Naval Reserves.
Summary	RNBT provides bespoke compassionate care for naval veterans, dependents and their families. Admiral Jellicoe House, set in landscaped gardens, is a 66 bedded home supporting residential, nursing, and specialist dementia care as well as respite for people with complex needs. The home is due to open in Spring 2022.