

ROLE.	Broadcast Technician, Falkland Islands
DEPARTMENT.	Technology
REPORTING TO.	Technology Manager

About the Company.

BFBS is a not-for-profit corporation and registered charity with a 70-year heritage, providing Radio and TV to Britain's Armed Forces and their families around the world. Broadcasting under the BFBS and Forces brands, its mission is to “*serve those who serve*”, by providing a vital welfare service which maintains efficiency and morale in all three Services.

Operating under a long-term contract with the Ministry of Defence (MoD), BFBS operates a worldwide network of 30 radio stations and 16 TV channels with studio centres in eight countries and a global transmission network covering 16 time zones. It is responsible for the entire end-to-end broadcast system, from programme acquisition and original production, to end-user delivery to barracks, homes and Navy vessels at sea.

BFBS also operates a number of related armed forces welfare businesses including digital cinemas, a UK national TV station, UK national radio station, library and production services.

About The Department.

The Technology Division has around 50 broadcast and IT engineers who are responsible for the design and operation of all of BFBS’s technical operations, facilities and capital projects.

BFBS’s technology challenges are at the cutting edge of broadcast and IP technology, demanding a visionary approach, with practical experience and proven management ability. This role is a rare opportunity within the broadcast industry to work on truly innovative solutions which make a real difference to lives of people who serve their country.

About The Role.

The Broadcast Technician Falkland Islands is required to work collaboratively with the Technology Manager Falkland Islands, to ensure that BFBS’s Radio, TV and Cinema services remain available at all times. They will be a highly organised person, methodical in performing their duties, with an ability to effectively manage their time with multiple conflicting requirements. They will take pride in their attention to detail and to self-develop a highly detailed level of understanding for the systems they are supporting.

The Broadcast Technician Falkland Islands will ensure the high availability of all services 24/7. This will be facilitated through a programme of effective incident response, proactive routine maintenance tasks and a collaborative approach to *Continual Service Improvement*. Where an outage to services is likely to extend for an extended period, alternative solutions should be explored and implemented wherever possible.

Duties will include the first line support of all fixed and mobile infrastructure, plant and technical equipment at transmitter sites, studio complexes and our digital cinemas. The primary role of this position however, is to liaise with radio programme staff regarding their support needs, to devise and maintain a support, maintenance and technical training programme for studios, Playout, CTA and other systems required to support radio’s function.

Reporting to the Technology Manager, the Broadcast Technician Falkland Islands, will ensure provision of support functions across BFBS's TV, Radio and Cinema services. They are expected to work closely with their peers to provide outstanding management across all provided services. The role will be crucial in improving and maintaining the level of service we provide to our internal & external customers.

The Technology Department in the Falkland Islands also provides contracted support for the Met Office, Falkland Islands Government radio and TV transmission in Stanley, Falklands Radio and the MiPlayer system hosted by Sure.

To cultivate a single collaborative engineering environment, where available resource is always optimised, the Broadcast Technician Falkland Islands will ensure that, together with the Technology Manager, they are sufficiently cross skilled and experienced to share each other's workload at peak times and to provide suitable and effective absence cover. Both should be able to support radio, TV and cinema services. This must be captured within Individual tailored training plans.

The Broadcast Technician Falkland Islands will build and cultivate relationships with all key suppliers. Furthermore, they will also build relationships within the Military Command, Government and other official bodies. They must ensure that although the custodian of such relationships is the Technology Manager, the Broadcast Technician is also exposed where appropriate and necessary, ensuring that a point of contact is always available.

The Broadcast Technician Falkland Islands must ensure that a collaborative relationship is established and maintained between all departments across the Falkland Islands operation and elsewhere across the business.

Primary Technology Support Responsibilities & Prerequisites

- Support of studio desks, (LAWO)
- Support of Myriad Play-Out system, both user and engineering
- IT desktop support
- Maintain & update technical documentation across all radio studio and OB infrastructure.
- Manage or assist outside broadcasts & live events
- Support for any studio/office-based infrastructure projects
- Portable Appliance Testing (PAT)
- Maintain & update technical documentation across all locations
- Satellite dish erection and location
- Perform technical site cleaning

- Ensure that you always adopt a Continuous Service Improvement approach
- Ensure that you follow all operational processes in support of BFBS's Service Delivery ethos
- Support of DTT and FM transmission systems, transmission site infrastructure,
- Satellite dish maintenance, erection and location.
- Health & Safety for sites and staff, including Portable Appliance Testing (PAT)
- Maintain & update technical documentation across all Transmission site and DTH locations
- Any other duties deemed reasonable as required by BFBS management

Desirable Qualifications and Experience.

- Good level of written & spoken English
- Full Driving Licence
- Relevant Technology training/qualification
- Audio/Visual Media training/qualification
- Membership of Professional body e.g. IET
- IT Education
- Equipment-Specific training for digital cinema systems
- Experience of using and supporting a radio or TV studio
- Experience of installing satellite dishes
- Experience of maintaining transmitter systems
- Experience of building IT networks
- Full colour vision.